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Your reference:

Mr K.P. Rade
Director
United Nations and International Financing
Institutions Department
Ministry of Foreign Affairs
Bezuidenhoutseweg 67
2594 AC The Hague
The Netherlands

11 December 2007

Dear Mr Rade,

**Subject: Multilateral Organizations Performance Assessment Network (MOPAN),
Annual survey 2007. Synthesis report dated 25 October 2007**

We would like to thank you and members of your Government's delegation for the well prepared presentation and exchange of views we had on the MOPAN exercise 2007 at WHO's headquarters on 20 November 2007.

We have taken due note on the findings on WHO's outcomes of the assessment, outlined in paragraph 3 of the synthesis report, reflecting the perceptions of the ten MOPAN members in two main domains 1) Partnership behaviour towards national stakeholders and 2) Partnership behaviour towards other international development agencies.

The assessment refers to MOPAN members' views on WHO's performance in a number of sub-areas ranging from WHO's contribution in national health sector dialogue to WHO's coordination efforts within and outside of the UN system. The results show WHO's strengths in the areas of policy dialogue, capacity development, advocacy for Health and WHO's alignment with country strategies. More modest outcomes are reported in areas of information sharing, operational coordination and contribution to local donor harmonization efforts.

As a specialized agency of the United Nations system, WHO contributes first and foremost to further institutional and policy development of the health sector at various levels in close collaboration with the health authorities at country level. As such the MOPAN results confirm our close relationship with the central government levels in areas of policy dialogue, capacity development and advocacy. It is in these areas where member states appreciate very much WHO's expertise.

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From an operational point of view WHO is active in more than 145 countries in specific health related activities, as jointly agreed with the host countries' authorities and in collaboration with other development partners. This is outlined in WHO's Country Cooperation Strategies (CCS) spanning a period of three to five years. These strategies form the basis for biennial country programmes in the area of development and humanitarian activities and are in place in the majority of the WHO Country offices. Currently WHO is making efforts to align the CCS with national and UN planning mechanisms in line with the harmonization and alignment principles of the Paris declaration.

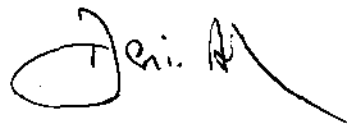
We have taken due note of the findings that WHO needs to enhance its engagement with nongovernmental and private sectors at the country level. We would also like to capitalize on this year's MOPAN results by focussing on increased cooperation and interaction with the MOPAN members, particularly at the country level. Suggestions for better performing in sharing of information from and to MOPAN members could be a first area where our joint efforts could be strengthened. Involving country authorities in future MOPAN exercises could be another element which we think could enrich the dialogue on multilateral organizations' performance.

We have shared the results of the survey with our country representatives and regional office management. In due course we will discuss the findings of this year's MOPAN exercise with the ten countries in question and we are committed to work towards balanced results in future MOPAN exercise. We would like to inform you furthermore that the MOPAN report will serve as reference in future training sessions of our country staff.

Once again, we thank the delegation from the Netherlands for having taken the lead in presenting the 2007 MOPAN results to WHO. Please be assured of WHO's commitment to future MOPAN exercises.

Regards,

Yours sincerely,



Denis G. Aitken
Representative of the Director General
for Partnerships and UN reform